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Susan Dunst
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RE: Ceiling Refurbishment and Lighting/Painting Project
and weekly maintenance by Maly & Associates

Dear Susan:

Just a quick note of appreciation concerning Gale Maly and her crew regarding the above referenced project. We were able to complete the entire project and only lose 2 days of retail sales. It turned out very nice and Gale and her crew were prompt, courteous and had the same sense of urgency I had, which is hard to find these days.

Gale has brought to my attention, on many occasions the illegal dumping that occurs, and she has been working with us to handle it as quickly as possible when it happens. As you know this center sits in one of the poorest zip codes in Tucson. And the dumping and rummaging that goes on here has been a problem I have dealt with since we first opened in 1992. We originally had only an open top dumpster to discard what now amounts to 80 compacted yards of waste a month. We quickly purchased the closed compactor we currently have.

On a daily basis we deal with legitimate donations during normal business hours. It is the overnite dumping that has always been the real problem. We spend about 20-30 man-hours a month plus 4-5 separate dump runs to the landfill with our own 16 foot trucks to discard the sometimes large and hard to handle items. On one occasion not too long ago 42 tires were discarded at our back door. Not to mention other hazardous materials such as appliances with freon or LP gas tanks. The list goes on and on. The point is we have always dealt with it as it occurs and our area in back is never left to be cleaned up by others. And we have had a good working agreement with Gale and her crews, who are always on site before we start our day at 8:00 am. They know that we will clean up any mess in our area when we get there.

My only suggestion would be to require the other merchants to lock their dumpsters. This will help the rummaging problem. As to the dumping, it will always be a problem and we will deal with it as quickly as we can when it occurs. I think Gale and her crew are doing the best job with it in the 8 plus years I have been here. However, if you have any suggestions or solutions I would be glad to talk to you about it.

Sincerely,



Scott Shaw, Owner/Manager