



AN INSIGNIA COMMERCIAL GROUP COMPANY

CAMELBACK LAKES CORPORATE CENTER
2730 EAST CAMELBACK ROAD
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PHOENIX, ARIZONA 85016

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To Whom It May Concern:

I am writing this letter as a means of offering a strong recommendation for the services provided by Gale Maly of Maly & Associates on the maintenance of the Campbell Plaza Shopping Center located at 2802 - 2990 North Campbell Avenue in Tucson, Arizona.

I started working with Gale Maly in November, 1997 when Insignia/ESG assumed management of Campbell Plaza. Insignia/ESG is the managing agent for the owner, The Mutual Life Insurance Company of New York.

Maly & Associates is an independent contractor for Insignia/ESG and provides general maintenance, dayporter services, parking lot sweeping, janitorial and HVAC services for Campbell Plaza. Maly & Associates provides the highest level of service I have ever received from a vendor or contractor in the ten years I have been in the property management field. Gale Maly is very conscientious and always has the best interests of the owner and Insignia/ESG in mind when decisions and recommendations are made on the required service or repair for Campbell Plaza. Since I am located in Phoenix, Gale Maly is often called upon to interact with a tenant on an emergency matter and I have all the trust and confidence that Gale Maly can handle the matter in a very professional manner.

I cannot say enough good things about Gale Maly and the services she has provided to me during the last six months - she gets an excellent recommendation from me! If you have any questions, please do not hesitate to call me at (602) 912-1798.

Sincerely,

Charles F. Klees Jr.
Property Manager