



To Whom It May Concern:

Re: Maly & Associates, Inc.
4729 E. Sunrise Dr. ,
#312
Tucson, AZ 85718

I have worked with Gail Maly continually for the last 2½ years in my capacity as Property Manager for Tucson Medical Center. When I first took this position and realized I needed maintenance support for our outlying properties, I immediately thought of Gail and the excellent support she had given me when I worked for a retail property owner.

The service I have always received is outstanding both in terms of the quality of work performed and the interactive support needed to accomplish the various work requests. Communication, competence, efficiency and the skill to hear clearly what is being requested are vital as each work order may involve many people giving various perspectives of input to any one problem.

Gail has put together a team of people I have grown to trust and respect, not the least of which is Mary Lehmer who coordinates the work between clients (myself) and the maintenance staff. She is sharp and focused; work is handled right the first time and requests which involve recurring tasks do not slip through the cracks as time progresses. She also possesses the invaluable skill of knowing when to ask more questions and the types of information the client will need when faced with a choice of actions.

Also, Ms. Maly and Ms. Lehmer never forget their client is the Landlord. I highly recommend their many services to anyone who needs reliable, quality Facility Management services.

Sincerely,

Kathleen Ward

Kathleen Ward, Property Manager
Tucson Medical Center HealthCare

Enc.

Property Management Department
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